

The Breakfast Mission  
15 Old Fishmarket Close  
Edinburgh EH1 1RW  
T +44(0)131 220 6125  
F +44(0)131 220 6781  
www.richardmurphyarchitects.com  
mail@richardmurphyarchitects.com

**RICHARD  
MURPHY  
ARCHITECTS**

## RICHARD MURPHY ARCHITECTS - QUALITY & OBJECTIVES POLICY

### GENERAL POLICY STATEMENT

Richard Murphy Architects is a multi-award-winning architectural practice with a justifiable reputation for achieving the highest quality of Architecture; specialising in the provision of Full Architectural Design and Master-planning services. We believe that our best advertisements are our completed projects and our best advocates are our past clients. We are therefore committed to ensuring that our clients receive the best level of service possible.

To ensure this is achieved, the company has established and documented a Quality Management System which has been certified by the BSI as achieving ISO 9001:2008 registration for the Provision of Architectural Services. Our goal is the continuous improvement of our services incorporating best architectural practice and regulatory compliance, satisfying the RIBA requirements for a Chartered Practice.

The quality management system regularly evaluates the Company's processes and customer needs. We have set quantifiable goals with measures in place to ensure continual improvement. Our key aims are to:

- achieve consistency across all projects;
- consistently meet Statutory and Regulatory requirements;

In addition, specific measurable objectives are set by the Directors and communicated to all employees. These are subject to review during Management Review Meetings.

The Directors are committed to ensure the availability of personnel and resources to ensure these objectives are met. The Quality & Environmental Representative has the authority and responsibility for the implementation and control of the system. He shall ensure that quality documentation is available and/or accessible to all personnel and that they are fully aware of all quality assurance and technical activities affecting their role.

When aligned with other policies and business objectives, this policy will ensure that we provide an efficient and effective service to our customers' that consistently meets or exceeds expectation.

Compliance with this Quality Management System is mandatory for all employees of Richard Murphy Architects.

Signed

Dated

22.10.20



ISO 14001:2015  
EMS 575045



ISO 9001:2015  
FS 575044



RIBA Chartered Practice  
Winner of 24 RIBA Awards